

UOC – MANAGER’S REPORT 1/7/2009

ADMINISTRATION

There were 4 re-sales reported in Pelican Landing Phase I for the month of January and 4 new sales and 1 re-sale in the Colony with total sales and resales of 9 versus 12 in 2008 and 9 in 2007.

There are 244 owners who have not paid the 2009 assessments as of 1/30/09. Included in this number are 6 owners on a payment plan, 14 homes with foreclosure proceedings pending and 2 owners in bankruptcy.

The auditors completed all on site reviews last week. They are still waiting for the work papers from our previous auditors. Once they receive the information they will complete the 2008 audit. During the auditors reviews they meet with staff and with Debra Haller, CPA from the finance/audit committee.

Tom Sullivan and I meet with the bankruptcy attorney and completed the paper work for the proof of claim. The claim has been filed in the Delaware US Bankruptcy Court.

We are working on getting proposals for sidewalk repairs and replacement in some sections. We are fortunate that Bill Robert, a resident who is a chemical engineer and has considerable experience in concrete construction and repair, responded to our email and has offered to work with the Infrastructure Advisory Group. Bill is working with us on this project.

BEACH

Attendance for the month of January was 4,272, with 2,746, PL residents (64.28%) and 1,526, Hyatt guests (35.72%).

The staff is in the process of installing sixteen new batteries to the electrical system. A new box on the deck had to be installed to enclose the batteries. A new electrical line has been run to interconnect the battery boxes.

The new ranger boat engine has been serviced changing the oil in the engine and the lower unit.

The wheels on the ½ of the chair carts have been replaced. The staff is replacing the cranks on the pavilion windows that are corroded and/or frozen up.

The position of Assistant Beach Manger has been eliminated. Once the one boat schedule begins in May, bus drivers will be performing the duties of bus driver and boat mate, which will eliminate one more position.

Theresa Speranza, a beach ranger, and some of the other rangers have created a collage of items which have been found on the beach. This is located by the North pathway shower. The staff is trying to heighten awareness on the impact of polluting our waters and the impact it has on sea life, the beach, and other ramifications.

There was an unusually high number - 17 days - that the shuttle boats were delayed from their 9:30 a.m. start time due to strong offshore winds combined with low minus tides. Most of the delays were from 1 to 2 hours. Sunset cruises and eco tours begin in January, however due to weather conditions and lack of interest we did not have many people take advantage of these trips. Sunset Cruises: Jan. 2 = canceled bad weather; Jan. 9 = 9 people; Jan. 16 = canceled no reservations; Jan. 23 = 8 people; Jan. 30 = canceled due to bad weather. Eco tours: Jan. 5 = canceled due to weather; Jan. 16 = canceled due to low tides; Jan. 19 = 6 people. Next season it is likely we will not start these types of trips until February when there is more participation.

On Sunday, February 1, extended beach hours for the season began. The extended beach hours are planned for every Sunday evening through April 19 (exception is Sunday March 29 when the tides will be too low in the evening). Beach chairs and umbrellas will not be available for use during the extended hours.

The boat and bus staff is functioning very well and during low tide periods we have been able to keep the staff working on numerous projects with the boats, bus or marina area and as a result things are looking the best they have for a while. February we are looking for increased beach numbers that will peak in March and stay strong through mid-April.

PRIVACY

3 – Community Center Alarms (power outages) 2 - False House Alarms, 2 – Disorderly Conduct, 21 - Medical Emergencies, 35 - Parking violation, 4 - thefts (3 cars, change taken; 1 home in Tuscany broken into, home alarm was not set, bracelet, briefcase and \$600 taken) 14 – Traffic Violations, 8 – Fineable Traffic Violations, 4 – Trespassing, 5 - Vandalism and 18 - Misc.

The position of Privacy Manager has been eliminated and Ryan Morris, as Assist Privacy Manager, will answer directly to the PCAM. In May, when season is over, the day time patrol will be reduced to 1 patrol car, with Ryan responding if a second patrol is needed. The possibility of closing the North and South Gate from 11pm – 7am is still being worked out. We have finally received 3 bids to install automated gates and pedestrian gates. The cost to install will be approximately \$120,000; the wage savings would be approximately \$95,000 (approx \$31 per household annually). While this expense would be a pay back in a little over one year the security breach this would cause must be taken into consideration. The recent crime increase due to the economy has concerned everyone and unmanning these gates cannot be taken lightly. The Privacy Committee will be reviewing the bids and will be making a recommendation shortly.

Time Table for installation of new Security Software:

- Security Software was September 9th Data Transfer
- September 12th Software test site is setup
- October 7th System is running on test server
- October 25th 2008 the software was deployed
- October 25 - November 15 system cleanup
- October 25th Resident online package is running
- November 13th Hardware & Software Check – Additional modifications made
- December 29th Additional modifications made to system
- January 6th Additional modifications made to system
- January 27th Additional modifications made to system

The new software is operating up to expectations and has improved the efficiency of the privacy staff.

Coyote sightings have been increasing within the community, without any incidents. They seem to be keeping to the middle and southern part of Pelican Landing. If there are any sightings of wild dogs within The Colony, residents should contact United Property Management.

Privacy is now charging for vendor passes and has received over \$800 this year. The vendor pass system is optional for companies; it expedites their entry into the community. The cost for vendor passes is \$10 & \$50 for barcodes.

SWFL Crime Prevention Association met in January at Pelican Landing. Subject was golf courses and keeping them secure from vandalism. An invitation was sent to The Colony Golf Club staff and Pelican's Nest staff.

Privacy is now reporting "Patrol Hot Spots" in the weekly email. This highlights certain areas where patrol will concentrate their traffic control responsibilities. Patrol has written 57 tickets since January 1st and has responded to 58 calls.

Total Clicker Transactions, for the month of December - 15,334 and total Barcode Transactions, for the month of December - 99,251

TENNIS

There were 1,029 court reservations and 126 league reservations in the month of January. This number included 2,736 residents, 193 renters and 339 guests.

The Adult Mini Camp that was to be held on January 7th, 8th and 9th was cancelled due to lack of participation and on January 17th the Bonita Springs Challenge was cancelled due to lack of participation.

On January 24th the Weekend Warrior Event for Men was held with 20 participants and on January 31st the Super Bowl Challenge took place with 84 participants.

On February 28th another Weekend Warrior event for the 3.5 to 4.0 men players will take place. The cost will be \$5 pp to cover the refreshments following play.

The drinking fountain on court 3 has been replaced with a rental unit from Aqua Systems. The contract is for 12 months and will cost less than purchasing a new unit.

COMMUNITY CENTER

136 residents attended the annual TGIF. This event is always a success thanks to the volunteers.

The Community Center Committee is working on editing the guest policy for events; the committee agreed to work on the policy over the next few months.

January activities were well attended with approximately 50 people attending the computer class, 100 people at Bingo, 166 enjoyed Trivia - the largest group ever for this popular event. A Pelican Landing Cares meeting was held for cancer survivors and about 20 residents attended. This group will continue to meet once a month.

One of the personal trainers held a fitness orientation in January and there were 49 fitness classes scheduled. Approximately 6,251 people used the fitness room in January.

The fitness committee will be working on a policy for the Personal Trainers.

BOCCE

8 ladies and 8 men will compete in the 1st Battle of the Sexes for Pelican Landing which will take place on February 11th at 9:30am. It is time to get your neighborhood together for the 2nd Annual Neighborhood Bocce Challenge which will begin March 2nd with finals played on March 31st. The deadline to sign up is February 16th.

More residents are using the bocce courts this year and the courts are in great shape. An additional ladies bocce event is now held on Friday mornings at 9am because Tuesdays are filled.

CANOE/KAYAK & PARKS

Canoe/Kayak usage for January was 183, the highest number ever in January.

Group paddles were held on January 7 and 14 and first time paddles were held January 21 and 28. An off campus paddle was held in the Everglades on January 12. Group paddles will be held on February 4 and 11 and first time paddles will be held February 18 and 25.

The annual Canoe/Kayak Extravaganza will be held on February 14 at the Canoe/Kayak Park from 12:00pm to 3pm. This is a great event and everyone should try to stop by.

There will be a Sunset/Moonrise paddle on February 9 and an off campus paddle at Rookery Bay on February 12 and at Manatee Park on February 24.

There are very few residents on the Canoe/Kayak slip rental list; if anyone is interested in being added to the list please contact Nancy Page.

SAILING

Boat Usage: *Sunfish* - 70 trips this month vs. 76 last yr; *Picnic Cat* - 11 trips this month vs. 8 last yr; *Sloop* - 0 trips this month vs. 0 last yr; *Total* - 81 trips this month vs. 82 last yr. Total trips Season to date 373 vs. 465 last season.

New Sailors: 13 this month vs. 12 last yr; Guests: 12 this month vs. 18 last yr; Qualified: 1 this month vs. 7 last yr. with a total of 324 qualified sailors.

All Sunfish are operational. The springs have been replaced on one of the two trailers. The springs for the second trailer have been purchased and will be installed later in the year.

Events:

There were no events planned for January. The race program is well under way with about 14 racers each race date. Races are held every other Sunday off Coconut Point Marina. All are welcome to attend. Racing is open to all qualified sailors. The next race date is Sunday Feb. 8.

The Commodore's Ball will be held Sunday Feb. 15 at the Bay Club. This Black Tie (Optional) event is almost sold out. Anyone interested in attending should get their reservations into the community center ASAP. Sign up sheets are available at the community center or the sailing facility.

The sailing center is open to all qualified sailors every day. The sailing attendant is on duty Weds., Thurs., Fri., and Sat. afternoons from 1 to 5 PM. Free lessons and qualifying are arranged by calling the attendant at 239-222-0265 for an appointment. Family rides can also be arranged on the above days.